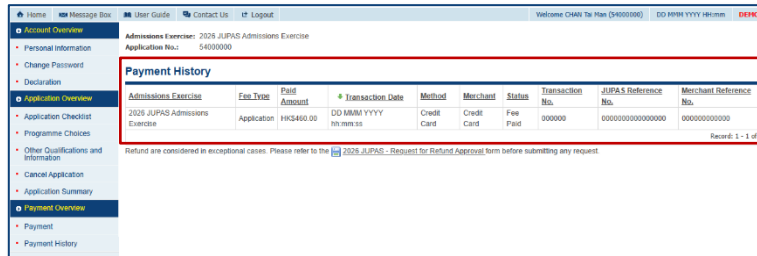


4.1 Payment History and Refund

4.1 付款紀錄及退款申請

View Payment History 查閱付款紀錄



The screenshot shows the JUPAS user interface. The left sidebar contains navigation links: Account Overview, Personal Information, Change Password, Declaration, Application Overview, Application Checklist, Programme Choices, Other Qualifications and Information, Cancel Application, Application Summary, Payment Overview, Payment, and Payment History. The main content area is titled 'Payment History' and displays a table with one record. The table has columns for Admissions Exercise, Fee Type, Paid Amount, Transaction Date, Method, Merchant, Status, Transaction No., JUPAS Reference No., and Merchant Reference No. The record shows a payment of HK\$480.00 for the 2025 JUPAS Admissions Exercise, made via Credit Card on 02/08/2024. Below the table, there is a note about refunds and a link to the '2025 JUPAS - Request for Refund Approval' form.

Admissions Exercise	Fee Type	Paid Amount	Transaction Date	Method	Merchant	Status	Transaction No.	JUPAS Reference No.	Merchant Reference No.
2025 JUPAS Admissions Exercise	Application	HK\$480.00	02/08/2024 10:10:55	Credit Card	Credit Card	Fee Paid	900000	000000000000000000	0000000000000000

Record: 1 - 1 of 1

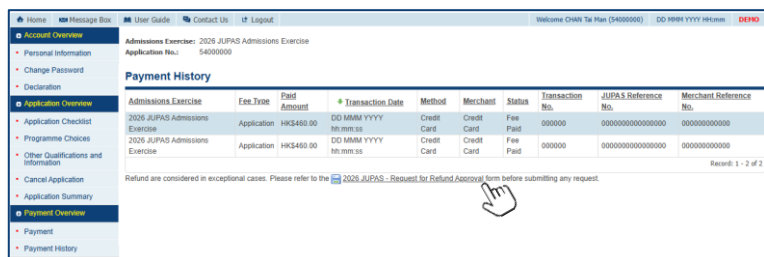
Refund are considered in exceptional cases. Please refer to the [2025 JUPAS - Request for Refund Approval](#) form before submitting any request.

1. Click **"Payment History"**.
按「**Payment History**」。
2. You can view all successful payment records.
你可以查閱所有成功付款的紀錄。

4.1 Payment History and Refund

4.1 付款紀錄及退款申請

Request for Refund Approval 退款申請



Admissions Exercise	Fee Type	Paid Amount	Transaction Date	Method	Merchant	Status	Transaction No.	JUPAS Reference No.	Merchant Reference No.
2026 JUPAS Admissions Exercise	Application	HK\$460.00	DD MMYY YYYY hh:mm:ss	Credit Card	Credit Card	Fee Paid	000000	000000000000000000	00000000000000
2026 JUPAS Admissions Exercise	Application	HK\$460.00	DD MMYY YYYY hh:mm:ss	Credit Card	Credit Card	Fee Paid	000000	000000000000000000	00000000000000

Refund are considered in exceptional cases. Please refer to the [2026 JUPAS - Request for Refund Approval](#) form before submitting any request.

Circumstances Eligible for Refund:

- Paid Application Fee (HK\$460 / HK\$810) or Acceptance Fee (HK\$5,000) more than once
- Paid Amendment Fee (HK\$100) but updating programme choices is unexercised before the specified deadline
- Paid any fee with an incorrect HKID Card no. via e-banking or cash at BEA
- Paid the Acceptance Fee (HK\$5,000) for the Main Round offer yet declined the "better" offer after Reconsideration of Application (only applicable to applicants requested for Reconsideration of Application)

適用於退款的情況：

- 繳交多於一次的申請費（港幣 460 元正 / 港幣 810 元正）或留位費（港幣 5,000 元正）
- 繳交改選費（港幣 100 元正）後未有於指定限期前更新課程選擇
- 使用錯誤的香港身份證號碼經電子銀行服務或現金（東亞銀行）繳費
- 繳交正式遴選取錄資格的留位費（港幣 5,000 元正），其後放棄「較高次序的課程」取錄資格（只適用於已遞交重新考慮要求的申請人）

1. Click "Payment History".

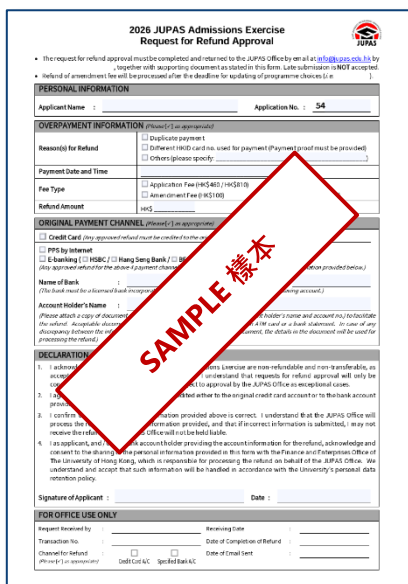
按「Payment History」。

2. Download the "2026 JUPAS – Request for Refund Approval".

下載「2026 JUPAS – Request for Refund Approval」退款申請表格。

4.1 Payment History and Refund

4.1 付款紀錄及退款申請



2026 JUPAS Admissions Exercise
Request for Refund Approval

• The request for refund approval must be completed and returned to the JUPAS Office by email at info@jupas.edu.hk by **15 October 2025**, together with supporting document as stated in this form. Late submission is NOT accepted.
• Refund of overpayment fee will be processed after the deadline for updating of programme choices (i.e. 15 October 2025).

PERSONAL INFORMATION

Applicant Name : _____ Application No. : **54**

OVERPAYMENT INFORMATION (Please tick appropriate)

Reason(s) for Refund : ☐ Multiple payment / ☐ Different HKID card no. used for payment (Payment proof must be provided) / ☐ Others (please specify) _____

Payment Date and Time : _____

Fee Type : ☐ Application Fee (HK\$485 / HK\$100) / ☐ Answer document Fee (HK\$100)

Refund Amount : HK\$ _____

ORIGINAL PAYMENT CHANNEL (Please tick appropriate)

☐ Credit Card (Only approved refund must be credited to the card) / ☐ PPS by Internet / ☐ E-banking (☐ HSBC / ☐ Wing Seng Bank / ☐ BNP Paribas) (If approved refund for the above 4 payment channels, please provide below.)

Name of Bank : _____ (This bank must be a licensed bank in Hong Kong.)

Account Holder's Name : _____ (Please attach a copy of document showing the holder's name and account no. to facilitate the refund. Acceptable document: A HK card or a bank statement. In case of any discrepancy between the above information and the document, the details in the document will be used for processing the refund.)

DECLARATION

1. I acknowledge that the information provided above is correct. I understand that the JUPAS Office will process the refund after receiving the request and the supporting document, and that if incorrect information is submitted, I may not receive the refund.

2. I confirm that the information provided above is correct. I understand that the JUPAS Office will process the refund after receiving the request and the supporting document, and that if incorrect information is submitted, I may not receive the refund.

3. I am applying for the refund of the application fee. I understand that the application fee is non-refundable and non-transferable, as stated in the JUPAS Admissions Exercise Terms and Conditions. I understand that the JUPAS Office will process the refund after receiving the request and the supporting document, and that if incorrect information is submitted, I may not receive the refund.

4. I am applying for the refund of the answer document fee. I understand that the answer document fee is non-refundable and non-transferable, as stated in the JUPAS Admissions Exercise Terms and Conditions. I understand that the JUPAS Office will process the refund after receiving the request and the supporting document, and that if incorrect information is submitted, I may not receive the refund.

Signature of Applicant : _____ Date : _____

FOR OFFICE USE ONLY

Request received by : _____ Receiving Date : _____

Transaction No. : _____ Date of Completion of Refund : _____

Channel for Refund : ☐ Credit Card / ☐ PPS by Internet / ☐ E-banking

- Send the completed request and the required supporting documents via email to the JUPAS Office at info@jupas.edu.hk.

The JUPAS Office will verify the request after receiving the form and the supporting documents. Refund will only be made to proven cases.

將填妥的退款申請表格連同所需證明文件電郵至「大學聯招處」(info@jupas.edu.hk)。

本處會於收訖退款申請表及證明文件後審核有關申請，並只會向已核實的個案作出退款。

Related Information 相關資訊

 [Payment Procedures and Notification Schedule](#) [繳費程序及確認通知](#)